



TICKER SEARCH

NEWS SEARCH

Symbol Name

[Advanced Search](#) | [Help](#)

STOCK CENTER

MUTUAL FUND CENTER

MY PERSONALIZATION

NEWS CENTER

Triware Network Systems, L.L.C. Announces Plans for New Service & Support Operation Center (SSOC) Features as It Celebrates 15th Anniversary

Business Wire - Wednesday, March 01, 2006

[Jump to first matched term >>](#)

Company Announces Plans for New Microsoft CRM Integration for Its SSOC Version 2.0 Expected Summer of 2006

SANTA CLARA, Calif., Mar 01, 2006 (BUSINESS WIRE) -- **Triware** Network Systems, L.L.C., a leading Information Technology network service and support provider, today announced its plans to roll out version 2.0 of its SSOC services as it celebrates the company's 15th anniversary in business. The company has been delivering world-class IT technology, service and support to San Francisco bay area businesses since its foundation March 1, 1991. The company's SSOC version 2.0 services, scheduled for release in the summer of 2006, will include the integration of its existing SSOC services with Microsoft Customer Relationship Management (CRM) system, a comprehensive help desk ticketing system, project management and a knowledge management database that will allow it to track and archive IT issues and subsequent solutions more efficiently.

"Since July 15, 2003, our SSOC services have progressed from version 1.0 to version 1.5 which added improved features such as monitoring bank ATMs, mail queues, temperature, humidity, wetness, and remotely switch on / off any mission critical IT devices." said Benson Yeung, senior partner for **Triware** Network Systems, L.L.C. "We feel it's appropriate with this key anniversary to continue improving our services and believe that this new version will allow us to more quickly and efficiently address our client's issues as they arise."

The SSOC service is a 24x7x365 real-time network monitor and management operation center providing clients with a low cost, state-of-the-art network and management system

that ensures the highest data security available. The center remotely monitors client's server hardware and applications including Internet services, application servers & general processes, performance & resources and potential security breaches. **Triware's** SSOC monitoring offering can detect when a client's server or process is down and can restart, reboot and install critical security patches as necessary to maintain the client's critical services.

Headquartered in Santa Clara, CA, **Triware** Networkworld Systems, L.L.C. is a leading computer network related service & support provider covering the San Francisco Bay Area. TNS has been highly successful since founded in March 1991, with 100% of its business originating from referrals. For more information contact **Triware** Networkworld Systems, L.L.C. at 408-330-8900 or visit their website at <http://www.tns.com/remote.asp>.

Triware Networkworld Systems is a trademark of **Triware** Networkworld Systems, L.L.C. All other trademarks are owned by their respective companies.

SOURCE: **Triware** Networkworld Systems, L.L.C.

Triware Networkworld Systems, L.L.C.
Val Cureton, 408-330-8900 ext. 1026
Fax: 408-330-8778
Val_Cureton@tns.com

Copyright Business Wire 2006



MarketWatch

Copyright © 2006 MarketWatch, Inc. All rights reserved. Please see our [Terms of Use](#).

MarketWatch, the MarketWatch logo, and BigCharts are registered trademarks of MarketWatch, Inc.